



LIMITED WARRANTY – SPC PLANK & TILE FLOORING (rev. 6.2021)

Swift-Train warrants their SPC (solid polymer core) plank and tile flooring products to be free of manufacturing defects for the length of time set forth below, from the date of purchase. This warranty applies only to the original purchaser and is not transferrable.

This Limited Warranty applies provided the recommended installation guidelines and maintenance procedures are followed. Please refer to installation guidelines in each carton for complete details on installation and maintenance or visit www.swift-train.com for the most current installation guidelines and maintenance procedures. Swift-Train reserves the right to inspect any claim and request photographs and/or samples prior to approving such claim.

Swift-Train will repair or replace any flooring which is proven to be defective, at the sole discretion of Swift-Train. Swift-Train will repair or replace defective material at Swift-Train’s sole discretion, with new Swift-Train product of the same or similar style, size, color, grade and gauge. Swift-Train will pay reasonable labor costs if flooring was professionally installed. Products that were damaged in shipment, from improper handling or improper installation would not constitute a valid claim under this Limited Warranty.

Swift-Train reserves the right to final judgment regarding the approval for any repair or replacement of Swift-Train product.

WHAT THE WARRANTY COVERS:

PRE-INSTALLATION LIMITED WARRANTY

Swift-Train warrants that the product is free of manufacturing and visual defects. You and/or your installer should carefully inspect each piece prior to installation. Any pieces that appear to have defects should be set aside and should not be installed. Swift-Train will not be responsible for any claim for product installed with known manufacturing or visual defects. Swift-Train will not pay labor costs for flooring installed with known manufacturing or visual defects.

MANUFACTURING LIMITED WARRANTY

Swift-Train flooring is warranted to be free from manufacturing defects for a period of two years from the date of purchase. Should a defect occur within the stated warranty period, Swift-Train will at its sole discretion, repair or replace that portion of the flooring determined to be defective, with new Swift-Train product of the same or similar style, size, color, grade and gauge.

WEAR LIMITED WARRANTY

Swift-Train flooring is produced with a protective wear layer. Swift-Train warrants that there will be no wear-through of the wear layer for the amount of years indicated in the table below for each flooring type and specific wear layer thickness, due to normal wear, traffic for recommended maintenance. “Wear-through” refers to complete loss of the wear layer so that the printed design layer is changed or affected. Should wear-through of the wear layer occur, Swift-Train will at its sole discretion, repair or replace that portion of the flooring determined to be defective, with new Swift-Train product of the same or similar style, size, color, grade and gauge.

Product Type	Category	Wear-layer Thickness	Residential Limited Warranty	Commercial Limited Warranty	Manufacturing Limited Warranty	Labor Year 1	Labor Year 2	Labor Year 3	Labor Year 4	Labor Year 5 +
SPC	Bronze	6-8 mils	10 years	N/A	2 years	100%	50%	40%	30%	N/A
SPC	Silver	12 mils	20 years	10 years	2 years	100%	50%	40%	30%	N/A
SPC	Gold	20 mils	30 years	15 years	2 years	100%	50%	40%	30%	N/A
SPC	Platinum	Premium	Lifetime	30 years	2 years	100%	50%	40%	30%	N/A

If corrective action is taken on an existing defect, you will continue to receive limited warranty coverage for the remaining period of your original limited warranty.

Labor must be provided by a certified professional flooring installer, using the guidelines put forth by Swift-Train in the installation guidelines and maintenance procedures. The cost of repair or replacement labor by a professional installer will be paid according to reasonable and customary labor rates approved by the Swift-Train Resolutions Department.

Wear Limited Warranty in multi-family units and common areas will be covered under the specific Commercial Wear Warranty associated with the product.

WHAT THE WARRANTY DOES NOT COVER:

- Dissatisfaction or damages caused by improper installation, improper adhesive, improper or insufficient maintenance.
- Differences in color between actual products and samples, or printed illustrations.
- Damage caused by excessive moisture, mold, mildew, alkali or hydrostatic pressure.
- Damage to surrounding structure, walls, subfloor, fixtures, furniture, moldings, trims, heating elements or anything that is not the floor plank or tile.
- Damage resulting from floods, plumbing or appliance leaks.
- Damage caused by smoke, fire or other casualty.
- Damages caused by negligence, improper use or abuse to include scuffs, scratches, indentations, cuts, tears, burns, stains or damage from heavy objects or abrasive materials.
- Damage or stains from rubber backed or cocoa-fiber mats.
- Damages resulting from lack of or improper furniture protection, rolling caster chairs or rolling loads.
- Reduction of gloss from use.
- Color or gloss variation resulting from different lot numbers.
- Damage from exposure to extreme heat or sunlight. Windows coverings should be used to avoid damage from prolonged exposure to sunlight or heat.
- Products sold "as is", or products sold as irregulars, seconds or other than first quality materials.

WARRANTY SERVICE:

Warranty service provided by Swiff-Train, LLC, 10850 Train Court, Houston, Texas 77041. To obtain a Request for Evaluation Form and/or warranty information, you may call 1-800-979-7943 (Attention: Resolutions Department). Any claim under this Limited Warranty must include a Request for Evaluation form properly filled out and accompanied by a dated proof of purchase or invoice. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

This limited warranty is made solely to the original purchaser of Swiff-Train flooring products and is not transferable under any circumstances. Limited warranty period begins on date of purchase. This limited warranty is expressly in lieu of any other expressed warranty whether oral or written. No representative, employee, or agent of Swiff-Train Company, or any other person, is authorized to assume for Swiff-Train any additional liability or responsibility in connection with Swiff-Train products. Consequently, agents, employees, distributors, and dealers of Swiff-Train are not authorized to make modifications to this limited warranty, or additional warranties on behalf of Swiff-Train. Accordingly, additional statements such as dealer advertising or presentations, whether oral or written, do not constitute warranties by Swiff-Train and should not be relied upon. **IMPLIED WARRANTIES OF MERCHANTABILITY ARE LIMITED TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN ANY CASE, SWIFF-TRAIN SHALL NOT BE LIABLE FOR SPECIAL, CONSEQUENTIAL, OR INDIRECT OR OTHER DAMAGES ARISING FROM BREACH OF LIMITED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR OTHER LEGAL THEORY EVEN IF SWIFF-TRAIN OR ITS AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.**

Swiff-Train reserves the right to modify or change this warranty at any time. This warranty is effective for all products purchased after January 1, 2021.

Rev. 7/2021